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Dr. Gilmore-Byrd has worked in health and human services since she was old enough to work. She has focused her work on diversity, equity and inclusion in health and life. Dr. Gilmore-Byrd is currently the dean of all social services programs at Rasmussen College. She is also the vice president of education and professional development with the National Organization for Human Services, where she supports the professional development initiatives for human services professionals. Dr. Gilmore-Byrd holds a master's degree in human services, a second master's degree in public health and a doctorate degree in public health focused on improving health communication through cultural humility to improve health equity with vulnerable populations.